



# Vitality Wellness Program Agreement

There are 2 levels of our Vitality Wellness Program/Membership to customize your experience and desired results! A wellness program at Massage Prescott, LLC allows you to enjoy our wonderful services at a discounted price. Simply select your wellness program level below and complete and sign the Vitality Wellness Program Agreement.

**Please Select One:**

**Vitality Signature Wellness Program**

- Wellness 60 (60 min Massage) for \$65.00/month**
- Wellness 90 (90 min Massage) for \$90.00/month**
- Program enrollment fee for \$30.00**

Each program includes:

- ☛ One Massage per program selection above per month. Massages Roll Over for a maximum of 12 months from date purchased.
- ☛ One FREE 30 Minute sauna or Halotherapy session per month. Sauna/Halotherapy sessions Roll Over for a maximum of 12 months from date purchased.
- ☛ Ability to schedule additional Sauna or Halotherapy Sessions at program rate.
- ☛ Ability to schedule additional Signature Massages of equal or lesser time lengths at program rates. 30 Min massage = \$40.00
- ☛ \$10.00 off any Add-On Services (including sauna and Halotherapy)
- ☛ 10% off all regular priced retail products (excludes Gift Cards and Packages)
- ☛ Bring a friend on the same day to receive the same discounts

**MEMBERSHIP:**

This wellness program agreement between Massage Prescott, LLC and \_\_\_\_\_ (Member Name) shall be effective on today's date \_\_\_\_/\_\_\_\_/\_\_\_\_. A non-fundable enrollment fee of \$\_\_\_\_\_ is due today. Monthly payments for this wellness program agreement will occur in the amount of \$\_\_\_\_\_ with your first payment due on \_\_\_\_/\_\_\_\_/\_\_\_\_ and you next payment will be automatically billed on the 1<sup>st</sup> of each month by Massage Prescott (barring holidays, weekends and other exception in which case it will be processed on the next available business day).

Benefits will become available after the above effective date. You are agreeing to a **month to month** wellness program with Massage Prescott, LLC

**Program Terms**

A valid ID, credit card and an enrollment fee are required to enroll in a Massage Prescott, LLC monthly Wellness Program. Applicants for membership must be at least 18 years old. Per our Cancellation Policy, we require that you provide 24 hours' notice of appointment cancellation to avoid being charged a **\$30 fee**. Please carefully review and follow our cancellation policy and studio guidelines on our website at: [www.avalleyofvitality.com/cancellation-policy/](http://www.avalleyofvitality.com/cancellation-policy/). Wellness Program payments do not include gratuities. This agreement is personal to the member and may not be assigned, transferred or otherwise disposed of by the member. Monthly Massage and Sauna Sessions will roll over for a maximum of 12 months from purchase date. The system will automatically use the oldest session first. A discount of 10% is given to all members on retail purchases off regular priced products. Excludes the purchasing of Gift Cards and Packages. Member can bring one (1) friend for a massage and Sauna for the same appointment date when available. The friend will be able to take advantage and pay member pricing for both services (excludes Add-ons).

**Terms and Conditions:**

Massage Prescott, LLC reserves the right to suspend or terminate this membership. Member certifies that he or she is in good physical health and is able to use the sauna and have massage therapy. Massage Prescott, LLC reserves the right to set aside time for social events, open houses, etc., Massage Prescott, LLC reserves the right to close or modify facility hours with or without notice. Massage Prescott, LLC reserves the right to modify your appointment to be with a different Therapist where the original Therapist is not able to perform the scheduled service. This is a binding agreement between member and Massage Prescott LLC, not to an individual therapist. Appointments at Massage Prescott are made on a first-come, first-serve basis. You are responsible for scheduling your monthly service(s) in advance to ensure that you receive your preferred date, time and service provider. Monthly Program and Services sold at member rates may not be used in combination with any other promotional offers,

Member \_\_\_\_\_  
(Initials)

- 1 -  
Rev 3.0

Massage Prescott, LLC \_\_\_\_\_  
(Initials)

package, or discount coupons. Your credit card will be automatically charged the monthly fee, and you will receive your monthly massage and sauna sessions and additional benefits. Member is financially responsible to notify Massage Prescott, LLC of any changes to their credit card on file that may impact the ability to withdraw funds on the 1<sup>st</sup> of the month. The member understands that they will be charged a **\$15 fee** for any declined credit card payments.

**Program Termination:**

Wellness Programs require written notification to terminate. To terminate, the member needs to have \$0 of unpaid balances. The member can terminate this agreement anytime by emailing the request and reason to [info@massageprescott.com](mailto:info@massageprescott.com) from the same email we have on file. The request must be submitted 48 hours before the next billing period to avoid being charged. The enrollment fee is non-refundable. Once termination is requested, any accumulated rolled-over Massage and/or Sauna sessions will be forfeited and removed from the Members account, auto pays terminated, member benefits revoked, and will be susceptible to regular priced services for future appointments. Massage Prescott will reply to the request notifying you that the termination is completed for your records. If terminated member decided to re-enroll, they will be required to pay the enrollment fee again.

**Unpaid Balances:** If the member has any unpaid balance for program fees, goods, or services, member privileges and accumulated service sessions will automatically be suspended until the balance is paid in full. Member will not be able to terminate their program until all unpaid balances are paid. If member is more than one (1) months delinquent with their monthly payment, he or she will forfeit their membership and will not be able to schedule future services until outstanding balances and fees are paid. Should collection efforts be required, the member shall be fully responsible for payment of all costs of collection, including reasonable attorney fees.

Massage Prescott, LLC agrees to sell, and member agrees to purchase the wellness program, goods and services described herein. You agree to pay for the wellness program, goods and services per the payment schedule above. Your signature below indicates your agreement to be bound by the terms, conditions, rules and regulations of this agreement.

***By signing this Wellness Program Agreement, you understand fully and agree to the terms in the Vitality Wellness Program Agreement.***

## Vitality Wellness Program Agreement

**Credit Card Authorization:**

Type of Credit Card: (Circle One)    Visa    MasterCard    Discover    AMEX

Card Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_                      Expiration Date: \_\_\_\_\_ / \_\_\_\_\_

Cardholders Name: \_\_\_\_\_ CCV CODE: (Three digits on the back of card): \_\_\_\_\_

Billing Address: \_\_\_\_\_  
\_\_\_\_\_

Home Phone: \_\_\_\_\_ - \_\_\_\_\_                      Cell Phone: \_\_\_\_\_ - \_\_\_\_\_

Email Address: \_\_\_\_\_

All the information above is correct and I give authorization to Massage Prescott, LLC to charge my credit card monthly for the agreed services. I accept the terms of this contract from the effective date on a month to month basis until termination is submitted in writing.

Member Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Massage Prescott Sales Associate: \_\_\_\_\_ Date: \_\_\_\_\_